

Monroe County Hospital

Front Desk Reference Tool













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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Aetna GA Health Exchange (HIX)	Health Exchange Par		Yes	
Aetna GA Health Exchange (HIX)	Health Exchange Par		Yes	
Aetna GA HMO	HMO Par		Yes	
Aetna GA HMO	HMO Par		Yes	
Aetna GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Aetna GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Aetna GA WC	Worker Comp Par		Yes	
Aetna GA WC	Worker Comp Par		Yes	
Amerigroup GA Medicaid	Medicaid Par	Georgia Medicaid CMO	Yes	
Amerigroup GA Medicaid	Medicaid Par	Georgia Medicaid CMO	Yes	
Amerigroup GA Medicare HMO	Medicare Advantage Non-Par	Medicare replacement plan.	Yes	
Amerigroup GA Medicare HMO	Medicare Advantage Non-Par	Medicare replacement plan.	Yes	
BCBS GA HIX (Pathway)	Health Exchange Par		Yes	
BCBS GA HIX (Pathway)	Health Exchange Par		Yes	
BCBS GA HMO	HMO Par		Yes	
BCBS GA HMO	HMO Par		Yes	

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BCBS GA PAR	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BCBS GA PAR	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BCBS GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BCBS GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BCBS TriCare South	Military Non-Par		Yes	
BCBS TriCare South	Military Non-Par		Yes	
BCBS-UniCare	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BCBS-UniCare	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
BeechStreet PPO	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
BeechStreet PPO	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Care Improvement Plus Medicare	Medicare Advantage Par	Medicare replacement plan.	Yes	
Care Improvement Plus Medicare	Medicare Advantage Par	Medicare replacement plan.	Yes	
Care Network, The	Commercial Non-Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Care Network, The	Commercial Non-Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
CareSource GA HIX Network	Health Exchange Non-Par		Yes	
CareSource GA HIX Network	Health Exchange Non-Par		Yes	

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







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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
CareSource GA Medicaid CMO	Medicaid Non-Par		Yes	
CareSource GA Medicaid CMO	Medicaid Non-Par		Yes	
Central Georgia Managed Care Network (CGMCN)	IPA Non-Par		Yes	
Central Georgia Managed Care Network (CGMCN)	IPA Non-Par		Yes	
Cigna GA Health Exchange (HIX)	Health Exchange Non-Par	Accesses via Cigna LocalPlus and/or Cigna Open Access Plus	Yes	
Cigna GA Health Exchange (HIX)	Health Exchange Non-Par	Accesses via Cigna LocalPlus and/or Cigna Open Access Plus	Yes	
Cigna GA HMO	HMO Par		Yes	
Cigna GA HMO	HMO Par		Yes	
Cigna GA LocalPlus	Narrow Commercial Network Non-Par			
Cigna GA LocalPlus	Narrow Commercial Network Non-Par			
Cigna GA Open Access	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Cigna GA Open Access	Commercial Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Cigna GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Cigna GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
Cigna-Great West PPO	PPO Non-Par		Usually no, depends on specific payor. See patient's ID card.	

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Cigna-Great West PPO	PPO Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Coffee Select	Commercial Non-Par			
Coffee Select	Commercial Non-Par			
Corvel WC	Worker Comp Par	State of GA Certified WC Network	Yes	
Corvel WC	Worker Comp Par	State of GA Certified WC Network	Yes	
Coventry GA (Advantra) Medicare PPO	Medicare Advantage Par		No	
Coventry GA (Advantra) Medicare PPO	Medicare Advantage Par		No	
Coventry GA HMO	HMO Par		Yes	
Coventry GA HMO	HMO Par		Yes	
Coventry GA WC (CVTY WC, Focus WC)	Worker Comp Par	State of GA PreApproved WC Network	Yes	
Coventry GA WC (CVTY WC, Focus WC)	Worker Comp Par	State of GA PreApproved WC Network	Yes	
Coventry National PPO (Rural Carriers)	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Coventry National PPO (Rural Carriers)	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Coventry PPO (First Health, SouthCare, CCN)	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Coventry PPO (First Health, SouthCare, CCN)	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Coventry Savannah Physicians First	Commercial Non-Par		Yes	

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Coventry Savannah Physicians First	Commercial Non-Par		Yes	
CoventryOne GA Health Exchange (HIX)	Health Exchange Par	See list of counties: PayorFiles/Aetna/GA Aetna/CVTY HIX Expansion Counties/CVTY HIX Counties 2015-2016.	Yes	
CoventryOne GA Health Exchange (HIX)	Health Exchange Par	See list of counties: PayorFiles/Aetna/GA Aetna/CVTY HIX Expansion Counties/CVTY HIX Counties 2015-2016.	Yes	
Entera WC	Worker Comp Par	State of GA Certified WC Network	Yes	
Entera WC	Worker Comp Par	State of GA Certified WC Network	Yes	
Harken Health GA HIX	Health Exchange Non-Par	for 2016 sold only in Atlanta market	Yes	
Harken Health GA HIX	Health Exchange Non-Par	for 2016 sold only in Atlanta market	Yes	
Health Payors Organization	Commercial Non-Par		No	
Health Payors Organization	Commercial Non-Par		No	
Healthcare Networks of America (HNA)	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Healthcare Networks of America (HNA)	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
HealthSmart Preferred Care	Commercial Non-Par		No	
HealthSmart Preferred Care	Commercial Non-Par		No	
HealthSmart Preferred Care	Commercial Non-Par		No	
HealthSmart Preferred Care	Commercial Non-Par		No	
Heartland Hospice Services (Macon)	Other Commercial Par			

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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Heartland Hospice Services (Macon)	Other Commercial Par			
Heritage Summit WC	Worker Comp Non-Par		Yes	
Heritage Summit WC	Worker Comp Non-Par		Yes	
Humana ChoiceCare PPO	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Humana ChoiceCare PPO	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Humana GA Health Exchange (HIX)	Health Exchange Par	Separate contract required for HMOx plans which are sold only in specific counties with no OON payment; otherwise rates same as Humana Inc GA HMO.	Yes	
Humana GA Health Exchange (HIX)	Health Exchange Par	Separate contract required for HMOx plans which are sold only in specific counties with no OON payment; otherwise rates same as Humana Inc GA HMO.	Yes	
Humana GA Health Exchange Atlanta HMOx (HIX-HMOx)	Health Exchange Non-Par			
Humana GA Health Exchange Atlanta HMOx (HIX-HMOx)	Health Exchange Non-Par			
Humana GA Health Exchange Columbus HMOx (HIX-HMOx)	Health Exchange Non-Par			
Humana GA Health Exchange Columbus HMOx (HIX-HMOx)	Health Exchange Non-Par			
Humana GA Health Exchange Macon HMOx (HIX-HMOx)	Health Exchange Par			
Humana GA Health Exchange Macon HMOx (HIX-HMOx)	Health Exchange Par			
Humana GA Health Exchange Savannah HMOx (HIX-HMOx)	Health Exchange Non-Par			
Humana GA Health Exchange Savannah HMOx (HIX-HMOx)	Health Exchange Non-Par			

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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Humana Inc GA HMO	HMO Par		Yes	
Humana Inc GA HMO	HMO Par		Yes	
Humana Inc GA Medicare HMO	Medicare Par		Yes	
Humana Inc GA Medicare HMO	Medicare Par		Yes	
Humana Inc GA Medicare PPO	Medicare Par		Yes	
Humana Inc GA Medicare PPO	Medicare Par		Yes	
Humana Inc GA PPO	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Humana Inc GA PPO	PPO Par		Usually no, depends on specific payor. See patient's ID card.	
Humana TriCare South Prime	Military Par		Yes	
Humana TriCare South Prime	Military Par		Yes	
Humana TriCare South Prime	Military Par		Yes	
Humana TriCare South Prime	Military Par		Yes	
Humana TriCare South for Life	Military Par		Yes	
Humana TriCare South for Life	Military Par		Yes	
Humana TriCare South Select	Military Par		Yes	
Humana TriCare South Select	Military Par		Yes	

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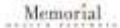



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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Humana TriCare South Standard	Military Par		Yes	
Humana TriCare South Standard	Military Par		Yes	
Industry Buying Group	Commercial Termination Pending		Usually no, depends on specific payor. See patient's ID card.	
Industry Buying Group	Commercial Termination Pending		Usually no, depends on specific payor. See patient's ID card.	
Integrated Health Plan PPO	Commercial Non-Par		No	
Integrated Health Plan PPO	Commercial Non-Par		No	
Kaiser Permanente	Commercial Non-Par		Yes	
Kaiser Permanente	Commercial Non-Par		Yes	
LabCorp	Other Commercial Par	Law Draw Arrangement	No	
LabCorp	Other Commercial Par	Law Draw Arrangement	No	
Logistics Health Incorporated (LHI)	Military Non-Par	Post deployment medical screening services	Yes	
Logistics Health Incorporated (LHI)	Military Non-Par	Post deployment medical screening services	Yes	
Medicaid GA	Medicaid Par		Usually no, depends on specific payor. See patient's ID card.	
Medicaid GA	Medicaid Par		Usually no, depends on specific payor. See patient's ID card.	
Medicare GA	Medicare Par		No	
Medicare GA	Medicare Par		No	

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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Memorial Health Partners	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Memorial Health Partners	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Memorial Health Partners Select (MHP Select)	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Memorial Health Partners Select (MHP Select)	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
MultiPlan PPO	Commercial Par		No	
MultiPlan PPO	Commercial Par		No	
OMHC PPO	Commercial Non-Par		Varies by payor; verify with payor. Auth typically required for SCs; may not be required for PCPs.	
OMHC PPO	Commercial Non-Par		Varies by payor; verify with payor. Auth typically required for SCs; may not be required for PCPs.	
One Call Care Management (OCM)	Commercial Non-Par	Formerly One Call Medical	Yes	
One Call Care Management (OCM)	Commercial Non-Par	Formerly One Call Medical	Yes	
Peach State GA Health Exchange (AmBetter) (HIX)	Health Exchange Non-Par		Yes	
Peach State GA Health Exchange (AmBetter) (HIX)	Health Exchange Non-Par		Yes	
Peach State GA Medicaid	Medicaid Par		Yes	
Peach State GA Medicaid	Medicaid Par		Yes	
Peach State GA Medicare Advantage	Medicare Advantage Non-Par		Yes	
Peach State GA Medicare Advantage	Medicare Advantage Non-Par		Yes	

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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
PPO Next	Commercial Non-Par		No	
PPO Next	Commercial Non-Par		No	
Preferred Plan PPO	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Preferred Plan PPO	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Premier Provider Network	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Premier Provider Network	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
Prime Health Services WC	Worker Comp Par		Yes	
Prime Health Services WC	Worker Comp Par		Yes	
Private Health Care Systems	Commercial Par		Usually no, depends on specific payor. See patient's ID card.	
Private Health Care Systems	Commercial Par		Usually no, depends on specific payor. See patient's ID card.	
QTC Medical Services	Commercial Non-Par		Yes	
QTC Medical Services	Commercial Non-Par		Yes	
Quest Diagnostics - Lab	Other Commercial Par	Lab Draw Arrangement	No	
Quest Diagnostics - Lab	Other Commercial Par	Lab Draw Arrangement	No	
Rockport WC	Worker Comp Par	State of GA PreApproved WC Network	Yes	
Rockport WC	Worker Comp Par	State of GA PreApproved WC Network	Yes	

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Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Secure Health Plan	Commercial Par		Usually no, depends on specific payor. See patient's ID card.	
Secure Health Plan	Commercial Par		Usually no, depends on specific payor. See patient's ID card.	
Stratose (formerly Coalition America and NPPN)	Commercial Non-Par	Accesses via MultiPlan Network.	Usually no, depends on specific payor. See patient's ID card.	
Stratose (formerly Coalition America and NPPN)	Commercial Non-Par	Accesses via MultiPlan Network.	Usually no, depends on specific payor. See patient's ID card.	
TheraMatrix Physical Therapy Network	Other Commercial Non-Par	Carve-Out therapy network.	Yes	
TheraMatrix Physical Therapy Network	Other Commercial Non-Par	Carve-Out therapy network.	Yes	
Therapy Network of Georgia Medicaid (TNGAMedicaid)	Medicaid Par		Yes	
Therapy Network of Georgia Medicaid (TNGAMedicaid)	Medicaid Par		Yes	
Three Rivers Health Plan WC	Worker Comp Par			
Three Rivers Health Plan WC	Worker Comp Par			
UHC Medicare PPO & Sierra Health Medicare	Medicare Advantage Non-Par		Usually no, depends on specific payor. See patient's ID card.	
UHC Medicare PPO & Sierra Health Medicare	Medicare Advantage Non-Par		Usually no, depends on specific payor. See patient's ID card.	
UHC Medicare PPO & Sierra Health Medicare	Medicare Advantage Non-Par		Usually no, depends on specific payor. See patient's ID card.	
UHC Medicare PPO & Sierra Health Medicare	Medicare Advantage Non-Par		Usually no, depends on specific payor. See patient's ID card.	
UHC Core	Commercial Non-Par		Yes	
UHC Core	Commercial Non-Par		Yes	

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UHC GA Compass (HIX)	Health Exchange Non-Par			
UHC GA Compass (HIX)	Health Exchange Non-Par			
UHC GA HMO	HMO Par		Yes	
UHC GA HMO	HMO Par		Yes	
UHC GA Medicare HMO	Medicare Advantage Non-Par		Yes	
UHC GA Medicare HMO	Medicare Advantage Non-Par		Yes	
UHC GA Medicare PPO (SHBP Group PPO only)	Medicare Advantage Par	No contract required for SHBP MA ONLY; all other MA requires contract.	Yes	
UHC GA Medicare PPO (SHBP Group PPO only)	Medicare Advantage Par	No contract required for SHBP MA ONLY; all other MA requires contract.	Yes	
UHC GA Navigate	Commercial Non-Par			
UHC GA Navigate	Commercial Non-Par			
UHC GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
UHC GA PPO	PPO Par		Varies by payor; verify with payor. Auth typically required for SCPs; may not be required for PCPs.	
UHC TriCare South	Military Non-Par		Yes	
UHC TriCare South	Military Non-Par		Yes	
USA Health & Welfare Network	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	
USA Health & Welfare Network	Commercial Non-Par		Usually no, depends on specific payor. See patient's ID card.	

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Wellcare GA Health Exchange (HIX)	Health Exchange Non-Par		Yes	
Wellcare GA Health Exchange (HIX)	Health Exchange Non-Par		Yes	
WellCare GA Medicaid	Medicaid Par		Yes	
WellCare GA Medicaid	Medicaid Par		Yes	
WellCare GA Medicare HMO	Medicare Advantage Par		Yes	
WellCare GA Medicare HMO	Medicare Advantage Par		Yes	

Williams-Thomas, Kameisha Tenile, MD

Network:	MCO Type: Par Status:	Comments:	Preauthorization Required?	ID Card
Harken Health GA HIX	Health Exchange Non-Par	for 2016 sold only in Atlanta market	Yes	